



# ADDENDUM #1

## RFP 2020-144

### Community Warning and Emergency Notification System

**TO:** All Respondents

**FROM:** Vicki Martin, Buyer

**CLOSING DATE:** Monday, December 21, 2020 at 2:00 PM (**UNCHANGED**)

**REF NO.:** 2020-144 RFP

**DATE:** December 11, 2020

The following information is provided to assist in responding to the above referenced proposal.

ID	Section Name	Requirement Number	Statement in RFP	Question	Response
1	General Notification	24	System Notification functions. The system shall be able to notify staff, local governmental entities, and the public via:	Would Kitsap County want to include Desktop Notifications for staff notifications? If yes, how many end points would be desired for the cost proposal?	This is not a requirement but can be offered as an option.
2	General Notification	24	System Notification functions. The system shall be able to notify staff, local governmental entities, and the public via:	Does the county plan to leverage the tool for all its' internal emergency staff notifications in addition to the primary scope of public communication? If yes, please provide a staff count. Thank you.	There are various jurisdictions that will use the notification features to include cities, transportation, etc. Please provide pricing by number of staff.
3	Overall System Requirements	18	The system shall support an interface to allow for a speaker, volume control, light emitting diode (LED) alert indicator light, and method to	Could you clarify what this device is? What is the connection? How is it controlled?	This is a minor criterion. Please report on any method you offer to provide these capabilities.

			record a voice message.		
4	RFP Instructions	Pg. 4	Proposal Due Date	With the current COVID19 and civil unrest, will the County allow for an extension to the due date to ensure the vendor can submit the best proposal possible?	I am sorry we cannot extend the date.
5	Overall System Requirements and Company Specifics	8	System servers and remote users. The system is anticipated to be fully hosted and extremely reliable.	To clarify the "Fully hosted", does the County require an "On- Premises" or a "Cloud Based" Solution. If it is an "On-Premises" solution, it means that the "server" would be located at the County's location. If it is a Cloud Based Solution, the "server" will be hosted at the vendors server location.	An on-premises solution is not expected. Servers and backups should be in a secure vendor provided location with requirements as specified.
6	Overall System Requirements and Company Specifics	8a	The Contractor shall provide system redundancy for reliability and resilience. Describe the servers, any certifications, survivability (power, temperature, cyber, network connectivity etc.).	If it is an "On-Premises" solution, does the County require a mirror redundancy server to be located at the same central control station. Or will the County prefer a redundancy server to be located with the vendor?	On premise is not anticipated
7	Overall System Requirements and Company Specifics	6	The contractor shall provide a complete turnkey emergency notification communication system to include,	Does the County have a list of the potential capabilities it would like to integrate into this mass notification system in the future?	Prefer organic solution that is well functional, tested and well established in the market. The ability to add capabilities for

			software, installation, training, documentation, maintenance, and support. The system should be innovative with the ability to add and improve functionality as technology progresses.	Or would the county prefer the vendor submit its organic capabilities that can integrate seamlessly into the offered system for future considerations? Such as outdoor sirens, indoor notifications, etc.	external integration will be noted.
8	Overall System Requirements and Company Specifics	7e	Each login shall have both a username and password.	Does the County require a single sign on capability? For example, to be able to utilize Google as login to simplify and secure the login process?	A username and password are required. Simplicity is less of a concern than security.
9	General Notification	24	System Notification functions. The system shall be able to notify staff, local governmental entities, and the public via b. SMS. e. Cellphone. f. Landline phone. g. Fax	Does the County have estimated number of alerts it will send annually for SMS, Cell Phone / Landline Calls?	Provide an estimate based on an average for the counties' jurisdiction size with the ability to adjust as needed.
10	General Notification	24	System Notification functions. The system shall be able to notify staff, local governmental entities, and the public via b. SMS. e. Cellphone. f. Landline phone. g. Fax	Does the County require a response message back from the recipient estimated alerts sent for SMS, Cell Phone / Landline calls?	Yes, for staff notifications
11	Public Notification	45	The system shall be able to activate the KCDEM EAS encoder/decoder located in the	Does the County have a list of 3rd Party software or hardware that is currently required to be integrated into the notification system	No, this is a straightforward access to the ENDEC via URL. If you have additional capabilities, please note.

			Kitsap911 Dispatch Center.	besides the KCDEM EAS?	
12	RFP Instructions	Pg. 4	...six (6) hard copies...	Is it necessary to provide six (6) hardcopies of the proposals?	No, please provide one (1) hard copy and one (1) electronic copy.

END OF ADDENDUM #1